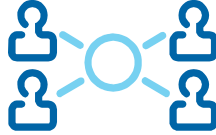


Northwest Cook Community Agency Network
(NWCAN)

Resource Guide

Updated April, 2022



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN) RESOURCES

Vision:

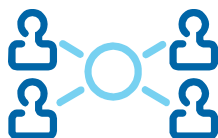
Northwest Cook Community Agency Network (NWCAN) seeks to avoid duplication and service gaps by building a cohesive and ongoing awareness of resources availability for children and families in the Northwest Cook area.

Mission:

Northwest Cook Community Agency Network (NWCAN) supports families and professionals in the Northwest Cook County, providing awareness and access to the resources needed to ensure children are ready for school success.

Goals:

1. Recruitment
2. Capacity Building/Professional Development
3. Communication/Resource Sharing



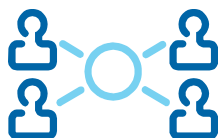
NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

- AGENCY: Access to Care
- ADDRESS: 2225 Enterprise Drive
Suite 2507
Westchester, Illinois 60154
- PHONE: (708) 531-0680
- EMAIL: info@accesstocare.org
- WEBSITE: www.accesstocare.org
- CONTACT: Stephanie Mucha, MPH
Director, Public Relations and Outreach
stephaniem@accesstocare.org
- LANGUAGES: Bilingual staff – English and Spanish
- AREA SERVED: Suburban Cook County and the following zip codes in Northwest Chicago: 60630; 60631; 60634; 60639; 60641; 60646; and 60656
- FEE: No Application Fee
- SERVICES: Access to Care (ATC) is a non-profit primary health care program for residents of suburban Cook County and northwest Chicago who are lower-income, uninsured, and underinsured. Access to Care partners with physicians and hospitals across suburban Cook County to offer health care services. ATC welcomes all residents in our service area regardless of race, age, religion, gender identity, ability, or immigration status.
- The 3 Core Benefits of the Access to Care Program:
- Unlimited \$5 co-pay primary doctor visits (a local doctor is assigned by zip code)
 - Unlimited \$5 co-pay lab and x-ray testing (at many sites in Cook County)
 - \$15-40 co-pay prescriptions (prescriptions filled at most major pharmacies)

Expanded Benefits of the Access to Care Program:

- \$5 co-pay counseling sessions (for up to 8 sessions)
- \$5 co-pay mammograms and breast ultrasounds
- Free diabetic test strips
- Free flu & pneumonia vaccinations
- Help navigating appointments with specialists
- Help connecting members with non-medical community services

Help connecting individuals to Medicaid services, if eligible



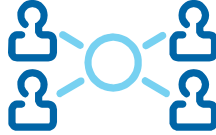
NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

- AGENCY: Arlington Heights Memorial Library
- ADDRESS: 500 N. Dunton Avenue
Arlington Heights, IL 60004
- PHONE: (847) 392-0100 (main line)
(847) 506-2622 (Maria Papanastassiou)
- EMAIL: mpapanastassiou@ahml.info
cshin@ahml.info
- WEBSITE: www.ahml.info
- CONTACT: Maria Papanastassiou, Youth Services Assistant Manager
Catalina Shin, Community Engagement Liaison
- LANGUAGES: We have staff that speak a variety of languages, including Spanish and Polish, and wear buttons that identify additional spoken languages. We have immediate access to translation services to assist customers. We provide access to materials in many languages and language learning materials for adults and children are available to check out. We also provide online access to databases and digital services that teach other languages. We offer extensive ESL and Literacy services and materials for cardholders and community members.
- AREA SERVED: Arlington Heights but all are welcome
- FEE: Library services in the building are free for all. [Library cards](#) and associated services are free for residents of incorporated Arlington Heights. For all others, there is a fee to get a library card based on average property taxes for library service that an Arlington Heights resident pays. We welcome reciprocal borrowers from other Illinois library cardholders.
- SERVICES: The Arlington Heights Memorial Library strives to add value in our customers' lives by:
- partnering with them to develop skills they need to succeed in all stages of their lives;
 - helping local businesses and community agencies thrive;

- inspiring understanding by creating occasions for the exchange of ideas, cultural experiences, and discovery; and
- offering opportunities in Arlington Heights for gathering, learning, contemplating, creating, and finding inspiration.

We provide access to books, CDs, DVDs, video games, audiobooks, toys and more to check out including our new and growing “[library of things](#).” We have access to computers in several areas throughout the library, free Wi-Fi, and other technology available to use in our [Studio](#). We offer a wide variety of free programs for all ages. We provide opportunities for play and exploration in all of our youth spaces. We also offer services and programming at our new [Makerplace](#) where you can engage in experiential learning. We provide library delivery services for residents and registered cardholders who are physically unable to come to the Library. Our [Bookmobile](#) offers a wide variety of materials for checkout and makes regular stops at over 25 locations. We offer specialized services for [businesses](#) and entrepreneurs and genealogy services in the Shackley room. Our [ESL & Literacy](#) department runs a 1-1 tutoring program, facilitates weekly (virtual and in-person) English classes, conducts English language assessments, and offers specialized support to English language learners and those with literacy needs. We offer accessibility support for [adults](#) and [youth](#), including access to borrow from our new [Accessibility Support Collection](#) of print materials, therapeutic toys and tools.

We welcome partnerships with community organizations to provide services to their clients and when possible, bring those services to the library through programming and community events. We have meeting rooms [available](#) free for small groups, and for rent for larger groups. We offer specialized services for [Seniors](#) both at the library and at the Arlington Heights Senior Center as well. For an extensive list of our services, please see <http://ahml.info/services>.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES**

AGENCY: The Bridge Youth and Family Services

ADDRESS: 721 S. Quentin Road, Suite 103
Palatine, IL 60067

PHONE: (847) 359-7490

EMAIL: svargas@bridgeyouth.org

WEBSITE: www.bridgeyouth.org

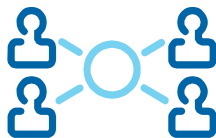
CONTACT: Susana Vargas

LANGUAGES: English, Spanish, Punjabi, Hindi

AREA SERVED: Palatine Township

FEE: Depends on client's income

SERVICES: Counseling (individual, family, and group), Crisis Intervention, and Mentoring



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

AGENCY: C.I.T.Y. of Support (Children In Therapy and You)

ADDRESS: 733 Hastings Drive
Buffalo Grove, IL 60089

PHONE: (224) 409-7150

EMAIL: hello@cityofsupport.org

WEBSITE: www.cityofsupport.org

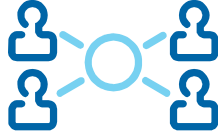
CONTACT: Beth Deiter, Found & Board Chair

LANGUAGES: English (Multiple languages spoken within support groups and all newsletters can be translated)

AREA SERVED: Chicago and Suburbs

FEE: None

SERVICES: Our mission is to provide a dynamic community, both online and in person, that supports all families navigating the needs of their child in therapy, regardless of diagnosis. We provide free access to a community that empowers parents with resources and creates opportunities to connect, collaborate, and celebrate at social, educational, and outreach events.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES**

AGENCY: Children’s Advocacy Center of Northwest Cook County

ADDRESS: Main Office: 640 Illinois Blvd., Hoffman Estates, IL 60169
Safe from the Start (clinical teams): 1535 Burgundy Parkway,
Streamwood, IL 60107
Satellite Offices:
255 Revere Drive, Ste. 200, Northbrook, IL 60062
828 Davis Street, Ste. 213, Evanston, IL 60201

PHONE: Main: (847) 885-0100
Safe From the Start: (630) 540-0549

EMAIL: kschultz@cachelps.org

WEBSITE: www.cachelps.org

CONTACT: Kate Schultz, Director of Clinical and Prevention Services

LANGUAGES: English, Spanish

AREA SERVED: CAC serves all 38 communities in the north and northwest Cook County area, and beyond as requested.

FEE: Free

SERVICES: We offer a variety of trauma informed services. We provide forensic and advocacy services, outreach and prevention services, and therapy services. Please follow up with any specific questions or referrals.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES**

AGENCY: Children’s Home + Aid – Community Child Care Center of Palatine Township

ADDRESS: 721 South Quentin Road Suite # 104
Palatine, IL 60067

PHONE: 847-991-1030

EMAIL: mherdman@childrenshomeandaid.org
lunseld@childrenshomeandaid.org

WEBSITE: www.childrenshomeandaid.org

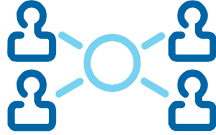
CONTACT: Maria Herdman, Latasha Unseld

LANGUAGES: English and Spanish

AREA SERVED: Cook County

FEE: Based on family income – DHS subsidies accepted

SERVICES: Programs for 0-5 years old. 830-3 program is free to those that qualify. Services include Early Head Start, PI, Headstart, and PFA



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES**

AGENCY: Clearbrook Child and Family Connections #6

ADDRESS: 1835 W Central Arlington Heights, IL 60005

PHONE: 847-385-5325

EMAIL: Lgolde@Clearbrook.org

WEBSITE: www.clearbrook.org

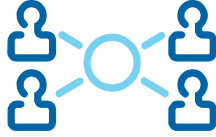
CONTACT: Leslie Golde

LANGUAGES: English, Spanish, and Polish

AREA SERVED: Evanston to Elgin and Cook County area from the edge of DuPage County to the edge of Lake County

FEE: TBD after June 20, 2022

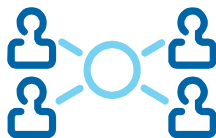
SERVICES: Early Intervention provides services during the first three years of life to encourage and support development, prevent diagnosed conditions from becoming more severe, improving the overall functioning of children who have developmental delays or are at high risk of becoming developmentally delayed, and provide families with support and information.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

- AGENCY: District 214 Community Education Family Literacy
- ADDRESS: 2121 S. Goebbert Road
Arlington Heights, IL 60005
- PHONE: See Contact Information Below.
- EMAIL: veronica.marquez@d214.org
carinna.tello@d214.org
- WEBSITE: <https://www.ce.d214.org/adulted>
<https://www.ce.d214.org/prevention-initiative>
<https://www.ce.d214.org/women-childrens-center>
- CONTACT: Veronica Marquez (847) 718-7952
Carinna Tello (847) 718-7722
- LANGUAGES: English, Spanish
- AREA SERVED: District 214 includes all or part of the following towns: Arlington Heights, Buffalo Grove, Elk Grove Village, Des Plaines, Mount Prospect, Rolling Meadows and Wheeling
- FEE: None
- SERVICES: **Beginning Together** is a Prevention Initiative Program that offers in person and virtual home visits for pregnant women and children birth to age 3 twice monthly. Our home visits and program activities facilitate family-child interaction, empower parents to support their child's development and emergent literacy and collaborate families to set goals for them and their children. The home visits, playgroups, and workshops align to the Baby Talk Family Engaging Model. Services are available mornings, evenings, and Saturdays. A program library is available for our families.
- The Women's and Children's Center** helps female immigrants gain skills in speaking, listening, reading and writing English in order to increase their skills for gaining employment and helping their children

succeed in school. Children ages 5 and under are welcome to attend early childhood education classes while their mothers attend adult classes. To be eligible, you must participate in the entire program curriculum, which consists of classes three mornings per week in five components: English as a Second Language (ESL), Employability Skills, Digital Literacy, Parent Education and Tutoring.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES**

AGENCY: Early Childhood Developmental Enrichment Center (ECDEC)

ADDRESS: 2626 S. Clearbrook Drive
Arlington Heights, IL 60005

PHONE: See Contact Information Below

EMAIL: kford@cntrmail.org

WEBSITE: www.ecdec.org

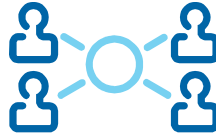
CONTACT: For General Information: Kristen Ford, Project Director (224) 366-8629
For Screening Appointment: Noemi Nova (847) 963-3450

LANGUAGES: Our staff includes those who speak the following languages: English, Spanish, Polish, Hindi, Gujarati, Konkani, Marathi, German, Tagalog, Greek

AREA SERVED: School Districts 15, 23, 25, 26 & 57

FEE: No Fee

SERVICES: ECDEC pre-school serves children ages 3-5 who may be exhibiting one or more developmental delays, such as speech and language concerns, behavior or socialization issues, and more. ECDEC helps to ready these children for school, greatly increasing their potential to succeed. Currently, half day pre-school classes are available Monday-Friday in all districts, full day programming is also available in some districts. Children are identified as at-risk through a play-based assessment process. A weighted criteria form is used to prioritize our most eligible children/families.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

AGENCY: Evangelical Child and Family Agency: Pregnancy Support Services

ADDRESS: 1530 N. Main Street, Wheaton, IL 60187

PHONE: (630) 653-6400

EMAIL: pss@evancfa.org

WEBSITE: Evancfa.org

CONTACT: Faith Allman

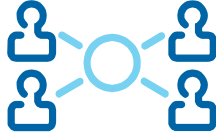
LANGUAGES: English

AREA SERVED: Chicago Suburbs and Chicago

FEE: None

SERVICES:

- Pregnancy counseling
- Childbirth counseling
- Parenting education
- Emotional support to pregnant/new moms
- Clients receive baby items while in programming
- Must be pregnant or have a child under 1 year to qualify



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

AGENCY: **FIND PI (FAMILY INVOLVEMENT NURTURING DEVELOPMENT PREVENTION INITIATIVE)**

ADDRESS: Business Office –
2626 S. Clearbrook Drive, Arlington Heights, IL 60005
Satellite Sites –
Community Resource Center (Formerly POC):
1585 N. Rand Road, Palatine, IL 60074
Edgebrook Community Center:
1926 Green Lane North, Apt. 1B, Palatine, IL 60074
EPNRC: 2270 Algonquin Parkway, Rolling Meadows, IL 60008

PHONE: (847) 963-1214

EMAIL: jrivera@ecdec.org

WEBSITE: <http://www.ecdec.org>

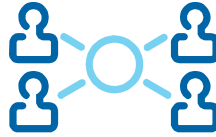
CONTACT: Jenny Rivera

LANGUAGES: English and Spanish

AREA SERVED: Palatine School District 15 and Arlington Heights School District 25

FEE: None

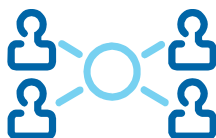
SERVICES: FIND PI is a prevention initiative program that provides education, support, and interaction opportunities for parents and children through home visits, playgroups, workshops and other programs. Home visits are offered twice monthly using the Parents As Teachers curriculum. Parent and child interaction activities are offered at various satellite sites and include literacy based playgroups, drop in programs, open gym, transition to preschool groups and more.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

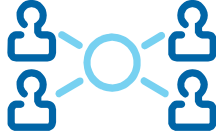
- AGENCY: Greater Family Health
- ADDRESS: COOK COUNTY LOCATIONS IN BOLD:
300 McHenry Road, Wheeling, IL 60090
OPENING 3/7/22: 345 W. Northwest Highway, Palatine, IL 60067
135 E. Irving Park Road, Streamwood, IL 60107
1515 E. Lake Street, Suite 202, Hanover Park, IL 60133
373 Summit Street, Elgin, IL 60120
450 Dundee Avenue, Elgin, IL 60120
1435 N. Randall Road, Suite. 408, Elgin, IL 60123
3901 Mercy Drive, McHenry, IL 60050
165 E. Plank Road, Sycamore, IL 60178
2550 N. Annie Glidden Road, DeKalb, IL 60115
- PHONE: (844) 599-7300
- EMAIL: lnunez@greaterfamilyhealth.org
- WEBSITE: GreaterFamilyHealth.org
- CONTACT: Lorena Nunez
- LANGUAGES: Our team speaks many languages, supported by professional translation services.
- AREA SERVED: No geographical restrictions
- FEE: We welcome most insurances, Accept uninsured individuals, and offer a sliding fee discount program.
- SERVICES:
- Medical Care:
 - Adults & Seniors
 - Pediatric Health
 - Women's Health, including OBGYN
 - LGBTQ+ Health
 - Dental Services
 - Behavioral Health
 - Counseling and Psychiatry

- Substance Use Disorder Services
- Many Patient Support Services
 - Health Benefits Enrollment
 - Care Management
 - Family Case Management
 - Discount Medication (340B Drug Discount Program)



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

- AGENCY: HIAS Immigration & Citizenship, a program of JCFS Chicago
- ADDRESS: Headquarters: 5150 Golf Road, Skokie, IL 60077
- Services also provided:
Community Resource Center
1585 N. Rand Road, Palatine, IL 60074
- JCC Lake Zurich
23280 N. Old McHenry Road, Lake Zurich, IL 60047
- PHONE: (312) 357-4666
- EMAIL: JessicaSchaffer@jcfs.org
- WEBSITE: www.hiaschicago.org
- CONTACT: Jessica Schaffer, Director: JessicaSchaffer@jcfs.org
- LANGUAGES: Spanish, Russian, Pashto, Dar, Swahili, Luganda, English
- AREA SERVED: North and northwest suburbs, Chicago
- FEE: Nominal; varies by service
- SERVICES:
- Citizenship classes and other citizenship preparation support
 - Some public benefits application assistance
 - Immigration legal services including but not limited to:
 - N-400, Application for Naturalization
 - N-600, Application for Certificate of Citizenship
 - N-565, Application for Replacement Citizenship/Naturalization Certificate
 - I-90, Application to Replace Permanent Resident Card
 - I-485, Application to Adjust Status
 - I-821D, DACA Renewal
 - I-130, Petition for Alien Relative



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

AGENCY: Holt International

ADDRESS: 270 Remington Blvd., Suite DD
Bolingbrook, IL 60440

PHONE: Main: (630) 754-4512
24/7 On-Call phone: (800) 222-9666

EMAIL: babymom@holtinternational.org

WEBSITE: <https://www.holtinternational.org/unplanned-pregnancy/>

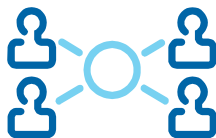
CONTACT: Samantha Santo, Options Counselor

LANGUAGES: English – unfortunately do not have a bilingual worker at this time.

AREA SERVED: All of Illinois and Wisconsin

FEE: Free

SERVICES: Holt International provides free and confidential pregnancy options counseling to parenting individuals. Can travel to anywhere in Illinois or Wisconsin to provide Counseling and services. The counselor will walk through every step of the adoption process with the expectant/birth parent, including choosing the adoptive family, deciding on future communication with the child and adoptive family, and preparing for labor and delivery.

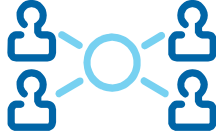


NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

- AGENCY:** Mount Prospect Public Library
- ADDRESS:** 10 S. Emerson
1711 W. Algonquin Road (South Branch in Community Connections Center)
Mount Prospect, IL 60056
- PHONE:** (847) 253-5675
- EMAIL:** cbartlett@mppl.org, mbuchen@mppl.org
- WEBSITE:** www.mppl.org
- CONTACT:** Beth Corrigan-Buchen, Community Engagement Director
Claire Bartlett, Youth Outreach Librarian
- LANGUAGES:** Staff speak a variety of languages, including Spanish, Polish, Tagalog, and Chinese. We have materials in these languages and others. For those who want to learn a new language, there are language learning books, kits, movies, and CDs. We also provide online access to databases that teach other languages.
- AREA SERVED:** Mount Prospect, but all are welcome. To check out materials, you need a library card from MPPL or can register a library card from another library.
- FEE:** Library services in the building are free for all. Library cards and associated services are free for residents of incorporated Mount Prospect. Normally, there is a fee for unincorporated residents, but students who qualify for free or reduced lunch can receive a card for free under the Cards for Kids Act.
- SERVICES:** The Mount Prospect Library exists to:
- Connect people with information, resources, and opportunities for lifelong learning and leisure.
 - Build community.
 - Provide and sustain a book culture through literary knowledge and interactive experiences.

The Library has books, CDs, DVDs, video games, audiobooks, toys, and more to check out. We provide access to Roku, Chromebooks, and hot spots for residents. We are now a fine free library! We have free Wi-fi at both locations, computers, copiers, and fax machines in the building. We hold programs for all ages, including technology classes, career help, storytimes, STEAM programs, and craft programs.

We provide homebound delivery for residents and registered cardholders who are physically unable to come to the Library due to disability or long-term illness. Both library branches have parking lot pickup, and at the Main Library, we have 24/7 hold lockers to pick up items. We have many study rooms available for free, as well as larger spaces for rent. We provide programs and services at schools, parks, and other locations in the area and welcome partnerships with area organizations to provide services to their clients.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

AGENCY: Northwest Center Against Sexual Assault (Northwest CASA)

ADDRESS: 415 W. Golf Road, #47
Arlington Heights, IL 60005

PHONE: (847) 806-6526

EMAIL: cestrada@nwcasa.org

WEBSITE: www.nwcasa.org

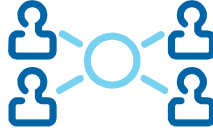
CONTACT: Carrie Estrada

LANGUAGES: English and Spanish

AREA SERVED: Northwest Cook County and McHenry County

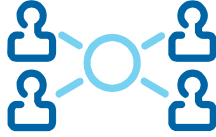
FEE: FREE

SERVICES: 24/7 crisis hotline specific to crisis involving sexual harm/assault/abuse
Medical Advocacy- respond to hospital settings
Legal Advocacy- at police stations and court houses
Counseling
Prevention Education
Professional Consultation around sexual assault/ sexual harm



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

- AGENCY: Northwest Community Healthcare
- ADDRESS: 3040 Salt Creek Lane, Arlington Heights, IL 60005
- PHONE: 847-618-5570
- EMAIL: kbaker@nch.org
- WEBSITE: www.nch.org
- CONTACT: Karen Baker
- LANGUAGES: English and Spanish Programs
- AREA SERVED: Most programs Northwest suburbs, Mobile Dental Clinic limited to use by Palatine, Elk Grove, Wheeling and Schaumburg Township residents
- FEE: Most Free
- SERVICES: Free Community Outreach Programs:
- Community Health Worker: Provides referrals to community clinics and social services, provides prenatal tours and support, discharge planning from NCH, and education and support for diabetes and heart failure.
 - Mobile Dental Clinic: provides oral health services for under resourced living in Palatine, Elk Grove, Wheeling and Schaumburg Townships. To register and qualify for services, please contact township office. Some fees may apply.
 - Community Nurse (located in Palatine and Schaumburg): Chronic disease management, nutrition counseling, diabetes and blood pressure screenings, general healthcare questions and guidance



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES**

AGENCY: Palatine Park District- ICOMPETE youth programs

ADDRESS: 2195 N. Hicks Rd.
Palatine, IL 60074

PHONE: (847) 496-6303

EMAIL: rlara@palatineparks.org

WEBSITE: www.poc.news

CONTACT: Rachel Lara

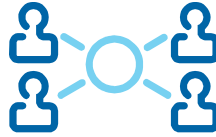
LANGUAGES: English & Spanish available on request

AREA SERVED: Palatine

FEE: Affordable

SERVICES:

- Youth Programs 6-11 years
- Family Engagement Events
- After School Programs
- Dance Classes
- Mentoring with Palatine High School
- Summer Sports Clinics
- Summer Camp
- Teen camp.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

AGENCY: Palatine Police Department

ADDRESS: 595 N. Hicks Road
Palatine, IL 60067

PHONE: (847) 359-9022

EMAIL: sziesak@palatine.il.us or mdominguez@palatine.il.us

WEBSITE: www.palatine.il.us

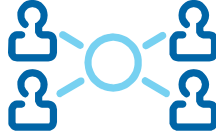
CONTACT: Sandy Ziesak or Melina Dominguez

LANGUAGES: English, Spanish

AREA SERVED: Any Palatine Resident

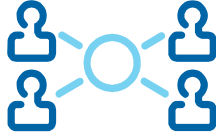
FEE: None

SERVICES: Crisis intervention, short term counseling, referral and resources.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

- AGENCY: Partners for Our Community (POC) Community School
- ADDRESS: 1585 N. Rand Road
Palatine, IL 60074
- PHONE: (847) 776-9500
- EMAIL: kdmillin@comcast.net
- WEBSITE: www.poc.news
- CONTACT: Kathy Millin, Executive Director
- LANGUAGES: English and Spanish
- AREA SERVED: Palatine, Rolling Meadows, Arlington Heights, Hanover Park, Hoffman Estates, Schaumburg
- FEE: Free
- SERVICES:
- Case management for under-resourced and/or immigrant individuals and families for rent and eviction assistance, financial assistance, health, food, immigration relief, education, and employment
 - Women's Leadership focused on Latina women
 - Youth Development and Family Engagement Activities, including camps, after school clubs, sports, academic support, and the arts.
 - Workforce Development in collaboration with Harper College
 - Food Pantry in collaboration with the All Saints Food Pantry
 - Clothing Closet in collaboration with Palatine Assisting Through Hope (PATH).



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

AGENCY: Prospect Heights School District 23

ADDRESS: 700 N. Schoenbeck Road
Prospect Heights, IL 60070

PHONE: (847) 870-5580

EMAIL: csroka@d23.org

WEBSITE: www.d23.org

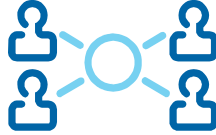
CONTACT: Chrys Sroka, Assistant Superintendent for Student Services

LANGUAGES:

AREA SERVED: Prospect Heights, Mt. Prospect, Arlington Heights, Wheeling

FEE: N/A

SERVICES: District 23 has an Early Childhood Program (ages 3-5) for students who are at-risk and students who have special education needs. Early Childhood Screenings are conducted monthly to determine who is eligible for the program or who might require a special education evaluation.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

AGENCY: Shelter, Inc.

ADDRESS: 1616 N. Arlington Heights Road
Arlington Heights, IL 60004

PHONE: (847) 255-8060

EMAIL:

WEBSITE: Shelter-inc.org

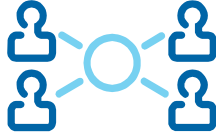
CONTACT: Gina Ciulla

LANGUAGES: English & Spanish

AREA SERVED:

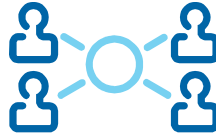
FEE: None

SERVICES: Healthy Families Home Visits Program for new mothers, Emergency Group Home for Boys and Girls 11-17 years old, Foster Care Program, Transitional Living Program, Youth Experiencing Homeless Program, Clinical Program



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES**

- AGENCY:** Star Net Region II
- ADDRESS:** 2626 S. Clearbrook Dr.
Arlington Heights, IL 60005
- PHONE:** (224) 366-8579
- EMAIL:** starnetregionii@cntrmail.org
- WEBSITE:** Starnetregionii.org
- CONTACT:** Kathy Slattery, Project Director kslattery@cntrmail.org
- LANGUAGES:** English, some presentations available in Spanish as well
- AREA SERVED:** North and West Cook County, DuPage, Kane, Lake & McHenry Counties
- FEE:** No fees for any services
- SERVICES:** With a focus on early childhood special education topics, STAR NET provides training and technical assistance to professionals working with children with disabilities and to the families of children with disabilities. We provide workshops, webinars, trainings on request to programs, and technical assistance to teachers and program staff serving children with disabilities. Other supports available include our website containing many resources, our Lending Library, funding for families and professionals to attend conferences or trainings, family trainings and many other opportunities. Families may call our office to speak with our staff if looking for resources or information to support a child who has a special education need.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES**

AGENCY: University of Illinois Extension

ADDRESS: 8751 S. Greenwood Avenue, Suites 112-122
Chicago, IL 60619

PHONE: (773) 768-7779

EMAIL: Slopez2@illinois.edu

WEBSITE: <https://extension.illinois.edu/cook/>

CONTACT: Sonia Lopez

LANGUAGES: English/Spanish

AREA SERVED: Cook County

FEE: Varies by Program

SERVICES: Illinois Extension provides practical translations of cutting-edge research to help people, businesses, and communities find answers to some of the most pressing issues of our modern world. Our work is guided by a desire to create meaningful progress toward addressing a select group of issues, which we call grand challenges – Community, Economy, Environment, Food, and Health. Extension in Cook County offers unique programming in the area of Community Health, STEM – SEL (Science Technology Engineering and Math – Social and Emotional Learning). Programs may include educational workshops/series, professional development trainings, or technical assistance to our community partners. For more information, please visit us at <https://extension.illinois.edu/cook>



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES**

AGENCY: United Palatine Coalition

ADDRESS: 2626 S. Clearbrook
Arlington Heights, IL 60005

PHONE: (847) 209-5503

EMAIL: acampbell@upcoalition.org and nmendez@upcoalition.org

WEBSITE: www.upcoalition.org

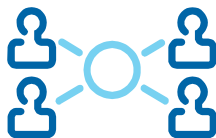
CONTACT: Anne Campbell and Nancy Mendez

LANGUAGES: English and Spanish

AREA SERVED: Palatine and CCSD15 footprint

FEE: No Fee

SERVICES: Up Community Hub connects with resources within the community using the Charity Tracker software.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES**

AGENCY: Village of Wheeling Human Services Department

ADDRESS: 1 Community Blvd., Wheeling, IL 60090. We are located inside the Village of Wheeling Police Department.

PHONE: (847) 459-2606

EMAIL: humanservices@wheelingil.gov

WEBSITE: <http://www.wheelingil.gov/149/Human-Services>

CONTACT: Shari Matthews Huizar, LCSW, Director

LANGUAGES: English and Spanish

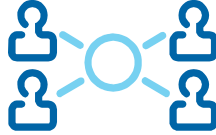
AREA SERVED: Village of Wheeling Residents only

FEE: No Fee

SERVICES: The Department of Human Services consists of the Senior Services Division and the Social Services Division.

Social Services in the Village of Wheeling is a coordinated effort with all departments working together including the Wheeling Police and Fire Departments as well as staff from the Community Development and Public Works Department, and the Senior Services Division. Services include information and referral, case management, crime victim and court advocacy, and crisis intervention.

Senior Services offers programs and services that promote intellectual, social and physical health. Services for older adults including medical lending, transportation information, telephone reassurance. Recreational activities are available through the Wheeling Park District Community Recreation Center. For general questions please email the Human Services Department.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES**

AGENCY: Wheeling Township General Assistance Office

ADDRESS: 1616 N. Arlington Heights Road
Arlington Heights, IL 60004

PHONE: 847-259-7730

EMAIL: GA@wheelingtowship.com

WEBSITE: www.wheelingtowship.com

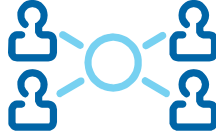
CONTACT: Julie Villarreal, Director of General Assistance

LANGUAGES: English & Spanish

AREA SERVED: Boundaries are Central Rd to the south, Lake Cook Rd to the north, Wilke Rd to the west & the Des Plaines River to the east. It covers all of Wheeling & Prospect Heights, large portions of Arlington Heights, Mount Prospect & Buffalo Grove, and small portions of Des Plaines, Northbrook & Rolling Meadows.

FEE: None

SERVICES: Emergency Assistance for eviction prevention or utility disconnection, LIHEAP, Mobile Dental Clinic, Food Pantry, Access to Care, SNAP applications, Salvation Army for Wheeling, Buffalo Grove & Prospect Heights, Seasonal Programs, Information & Referral.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)
RESOURCES

AGENCY: WINGS Program, Inc.

ADDRESS: P.O. Box 95615 Palatine, IL 60095

PHONE: 24/hr. DV Crises Line (847) 221-5680
Main Office: (847) 519-7820
Counseling, Mentoring, & Housing (847) 519-7828

EMAIL: aprilf@wingsprogram.com

WEBSITE:

CONTACT: April Flores-Brayton, Director of Community Based and Suburban Safe House Services (847) 651-7015 mobile

LANGUAGES: English and Spanish

AREA SERVED: Chicagoland Area (city and suburbs)

FEE: All services are free with the exception of certain housing programs.

SERVICES: **2 Emergency DV shelters** that house 45 women, children and men fleeing IPV. Shelter clients are referred to us through local police departments, hospitals, and the DV hotline. Shelter clients must be fleeing recent DV (within 30 days.).
For emergency shelter please contact (847) 221-5680

We have an intake hotline **(847) 519-7828** for counseling, mentoring, and housing. Community members can call that number to complete an intake for any of those programs. Community and hospital counseling clients must have a recent DV and will receive crises counseling for up to a year.