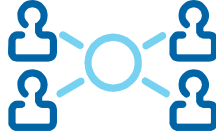


Northwest Cook Community Agency Network  
(NWCAN)

Resource Guide

Updated January, 2019



## **NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN) RESOURCES**

### **Vision:**

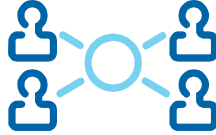
Northwest Cook Community Agency Network (NWCAN) seeks to avoid duplication and service gaps by building a cohesive and ongoing awareness of resources availability for children and families in the Northwest Cook area.

### **Mission:**

Northwest Cook Community Agency Network (NWCAN) supports families and professionals in the Northwest Cook County, providing awareness and access to the resources needed to ensure children are ready for school success.

### **Goals:**

1. Recruitment
2. Capacity Building/Professional Development
3. Communication/Resource Sharing



**NORTHEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** ACCESS/Genesis Center for Health & Empowerment

**ADDRESS:** 1 N. Broadway St. Des Plaines IL 60016

**PHONE:** (847) 298 3150

**EMAIL:** [ramon.sanchez@ach.net](mailto:ramon.sanchez@ach.net)

**WEBSITE:** [www.ach.net](http://www.ach.net)

**CONTACT:** Ramon Sanchez

**LANGUAGES:** English and Spanish

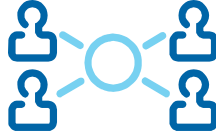
**AREA SERVED:** We have no boundaries.

**FEE:** We accept most insurance plans, Medicaid, Medicare and we offer a Sliding Scale Discount Program for the uninsured

**SERVICES:** Primary and preventative health care for the whole family.

Obstetrics, Gynecology, Benefits Counseling, Family Practice, Chronic Disease Management, School/Sports Physicals, Behavioral Health, and Walgreens Pharmacy on-site.

Pediatrics.



**NORTHEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** Access to Care

**ADDRESS:** 2225 Enterprise Drive, Suite 2507  
Westchester, Illinois 60154

**PHONE:** (708) 531-0680

**EMAIL:** [adriang@sphcc.org](mailto:adriang@sphcc.org)

**WEBSITE:** [www.access-to-care.org](http://www.access-to-care.org)

**CONTACT:** Adrian González

**LANGUAGES:** English and Spanish speaking staff. In addition to English and Spanish, fliers are available in Polish, Russian, Arabic, Farsi, Korean, Mandarin, and Urdu.

**AREA SERVED:** All of Suburban Cook County and Northwest Chicago, north of North Avenue and west of Pulaski.

**FEE:** \$20 annual enrollment fee for one individual, \$40 for two, \$50 for three or more.

**SERVICES:** The mission of Access to Care is to facilitate access to primary health care services for residents of suburban Cook County and northwest Chicago, who lack such access because of financial burdens. It provides a primary care “safety net” for the uninsured and underinsured, regardless of immigration status. Those who reside within our service, are below 300% of the federal poverty level, and are ineligible for public benefits are eligible for our program. Access to Care clients see a primary care physician close to home and pay only \$5 per visit, \$5 for labs and x-rays, and \$15, \$30, or \$40 for medications.

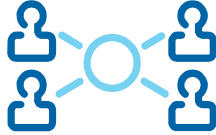


NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

- AGENCY: Arlington Heights Memorial Library
- ADDRESS: 500 N. Dunton Avenue.  
Arlington Heights, IL 60004
- PHONE: (847) 506-2622
- EMAIL: [mpapanastassiou@ahml.info](mailto:mpapanastassiou@ahml.info)
- WEBSITE: [www.ahml.info](http://www.ahml.info)
- CONTACT: Maria Papanastassiou, Kids' World Assistant Manager
- LANGUAGES: We have staff that speak a variety of languages, including Spanish and Polish, and wear buttons that identify additional spoken languages. We have immediate access to translation services to assist customers. We provide access to materials in many languages and language learning materials for adults and children and are available to check out. We also provide online access to database that teach other languages. We offer extensive ESL and Literacy services and materials for cardholders and community members.
- AREA SERVED: Arlington Heights but all are welcome.
- FEE: Library services in the building are free for all. Library cards and associated services are free for residents of incorporated Arlington Heights. For all others, there is a fee to get a library card based on average property taxes for library service that an Arlington Heights resident pays. We welcome reciprocal borrowers from other Illinois library cardholders.
- SERVICES: The Arlington Heights Memorial Library strives to add value in our customers' lives by:
- partnering with them to develop skills they need to succeed in all stages of their lives;
  - helping local businesses and community agencies thrive;

- inspiring understanding by creating occasions for the exchange of ideas, cultural experiences, and discovery; and
- offering opportunities in Arlington Heights for gathering, learning, contemplating, creating, and finding inspiration.

We provide access to books, CDs, DVDs, video games, audiobooks, toys and more to check out. We have access to computers in several areas throughout the library, free Wi-Fi, and other technology available to use in our Studio, and a variety of programs for all ages. We provide library delivery services for residents and registered cardholders who are physically unable to come to the Library. Our Bookmobile offers a wide variety of materials for checkout and makes regular stops at over 25 locations. We offer specialized services for businesses and entrepreneurs in our Business Center and genealogy services in the Shackley room. We welcome partnerships with area organizations to provide services to their clients, and have meeting rooms available free for small groups, and for rent for larger groups. We offer specialized services for Seniors both at the library and at the Arlington Heights Senior Center as well. For an extensive list of our services, please see <http://ahml.info/services>.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: Between Friends Chicago

ADDRESS: Illinois Court Advocacy  
Rolling Meadows, IL 60008

PHONE: (847) 818-8900

EMAIL: [mlopez@betweenfriendschicago.org](mailto:mlopez@betweenfriendschicago.org)

WEBSITE: [www.betweenfriendschicago.org](http://www.betweenfriendschicago.org)

CONTACT: Maria Lopez

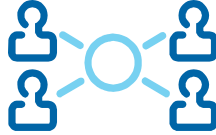
LANGUAGES: English, Spanish

AREA SERVED: Northwest Cook County

FEE: None

SERVICES:

- Court Advocacy
- 24-hour crisis line assistance
- Counseling (in our Rogers Park office only)
- Economic empowerment (financial literacy)
- Healthy Relationships Education Program for school children 6<sup>th</sup>-12<sup>th</sup> grades within the public schools
- Health-Care education



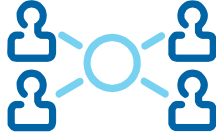
**NORTHEAST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

- AGENCY:** The Bridge Youth and Family Services
- ADDRESS:** 721 S. Quentin Road, Suite 103  
Palatine, IL 60067
- PHONE:** (847) 359-7490
- EMAIL:** [Bridge1@bridgeyouth.org](mailto:Bridge1@bridgeyouth.org)
- WEBSITE:** [www.bridgeyouth.org](http://www.bridgeyouth.org)
- CONTACT:** English: Courtney Behrens  
Spanish: Judith Legoretta
- LANGUAGES:** English and Spanish
- AREA SERVED:** Counseling Services: Palatine Township. Mentor Program: Palatine Township. Crisis Services: Townships of Palatine, Elk Grove, Barrington, Maine, Hanover, and Schaumburg.
- FEE:** Counseling Services: BCBS insurance is accepted, sliding scale based on household income and number of dependents for families paying out of pocket. Crisis: no cost for services for up to 90 days post crisis.
- SERVICES:** The Bridge Youth and Family Services provides counseling to children aged 0-17 years old (18 if still in high school) and their families who reside in Palatine Township. Individual and family outpatient counseling with a licensed and trained therapist to address a variety of issues, such as anxiety, depression, trauma, family conflict, divorce, and other mental health related issues. Group counseling services are provided at various times including Peer Connections (social skills group), SPARCS (group designed to help traumatized teens dealing with chronic stress learn to cope with stressors, cultivate awareness, connect with others and make mindful decisions), and Taking Charge (parenting group).
- The Bridge also provides crisis intervention for adolescents aged 11-17 years old (18 if still in high school) who are identified as runaway, homeless ungovernable, or locked out (legal guardian refusing to allow youth to return home). The crisis team performs front-line crisis intervention, which



involves immediate assessment of the facts surrounding a crisis situation involving a youth, and efforts to reunify the youth with his/her family or make arrangements for temporary safe shelter followed by counseling services for the youth and family.

The Mentoring program is available for children and adolescents aged 7-15 years old. Mentors help at risk youth develop a more positive outlook on their futures, improve academically, and get along better with their peers and family members.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** C.I.T.Y. of Support (Children In Therapy and You)

**ADDRESS:** 800 E. Northwest Highway, Suite #109  
Mt. Prospect, IL 60056

**PHONE:** (224) 409-7150

**EMAIL:** [hello@cityofsupport.org](mailto:hello@cityofsupport.org)

**WEBSITE:** [www.cityofsupport.org](http://www.cityofsupport.org)

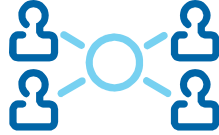
**CONTACT:** Beth Deiter, Found & Board Chair

**LANGUAGES:** English (Multiple languages spoken within support groups)

**AREA SERVED:** Chicago and Suburbs

**FEE:** None

**SERVICES:** Our mission is to provide a dynamic community, both online and in person, that supports all families navigating the needs of their child in therapy, regardless of diagnosis. We host parent support groups/social events, season family playdates, educational roundtables series, and several larger scale community-building events all at low/no cost to families. We also sponsor awareness/advocacy initiatives that support members of our C.I.T.Y. in the general community.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: CCSD15 Parent Facilitator/Liaison

ADDRESS: 1585 N. Rand Road, Palatine, IL 60074

PHONE: (630) 963-2210

EMAIL: [halloraj@ccsd15.net](mailto:halloraj@ccsd15.net)

WEBSITE:

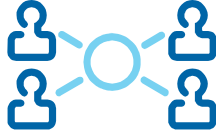
CONTACT: Jazlynn Halloran

LANGUAGES: English, Spanish

AREA SERVED: School District 15 Families

FEE: None

SERVICES: Available to answer questions and provide resources for all District 15 families. No appointment is necessary. Available times are Monday-Friday 8:00 a.m. – 12:00 p.m. Parents are encouraged to join our BPAC (Bilingual Parent Advisory Committee) meetings held at our POC office. Please stop by for more information.



**NORTHEAST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** Children's Home + Aid – Community Child Care Center of Palatine Township

**ADDRESS:** 721 South Quentin Road Suite # 104  
Palatine, IL 60067

**PHONE:** 847-991-1030

**EMAIL:** [slemrise@childrenshomeandaid.org](mailto:slemrise@childrenshomeandaid.org)  
[pshneigert@childrenshomeandaid.org](mailto:pshneigert@childrenshomeandaid.org)  
[tyu@childrenshomeandaid.org](mailto:tyu@childrenshomeandaid.org)

**WEBSITE:** [www.childrenshomeandaid.org](http://www.childrenshomeandaid.org)

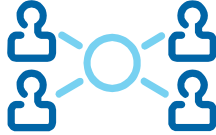
**CONTACT:** Sara Lemrise, Patty Schneigert, and Tracey Yu

**LANGUAGES:** English and Spanish

**AREA SERVED:** Cook County

**FEE:** Based on family income – DHS subsidies accepted

**SERVICES:** Full day and Part day program available 8:30am-3pm (Free for those who qualify)  
Early Head Start 6weeks-2 years  
Head Start Preschool 3-5 year olds  
ISBE Preschool For All 3-5 year olds  
Prevention Initiative Program 0-3 year olds



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** Clearbrook Child and Family Connections #6

**ADDRESS:** 1835 W Central Arlington Heights, IL 60005

**PHONE:** 847-385-5325

**EMAIL:** [Lgolde@Clearbrook.org](mailto:Lgolde@Clearbrook.org)

**WEBSITE:** [www.clearbrook.org](http://www.clearbrook.org)

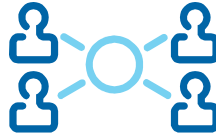
**CONTACT:** Leslie Golde

**LANGUAGES:** English, Spanish, and Polish

**AREA SERVED:** Evanston to Elgin and Cook County area from the edge of DuPage County to the edge of Lake County

**FEE:** Based on Income 0-200 dollars a month

**SERVICES:** Early Intervention provides services during the first three years of life to encourage and support development, prevent diagnosed conditions from becoming more severe, improving the overall functioning of children who have developmental delays or are at high risk of becoming developmentally delayed, and provide families with support and information.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: Creekside Health Center, a program of Greater Elgin Family Care Center

ADDRESS: 300 McHenry Road, Wheeling, IL 60090

PHONE: (847) 608-1344

EMAIL: [mparga@gefcc.org](mailto:mparga@gefcc.org)  
[dmanjarrez@gefcc.org](mailto:dmanjarrez@gefcc.org)

WEBSITE: [www.gefcc.org](http://www.gefcc.org)

CONTACT: Michelle Parga, Clinic Coordinator (847) 608-1344 x6313  
Dianna Manjarrez, Community Outreach Liaison (224) 856-4583

LANGUAGES: Spanish, Polish, Ukrainian, Russian, Korean, Gujarati. Translation services for all other languages also available.

AREA SERVED: Wheeling and Prospect Heights are our primary areas. However, we do not have geographic restrictions; all patients can be seen no matter where they live.

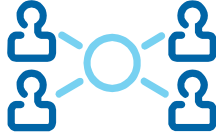
FEE:

- \$25 office visit w/most labs included for patients under 100% of FPL
- Sliding Scale Fee for those under 200% of FPL
- Medicaid, Medicare, PPO insurances accepted. Uninsured patients also accepted.
- For a complete list of insurances accepted, please visit <http://gefcc.org/patients/insurances-accepted/>

SERVICES:

- Well Child Care
- Pediatric Care
- Physicals and Immunizations
- Sick Care for the Entire Family
- Chronic Disease Management
- Women's Health Care, including OB/GYN
- Newborn Delivery at Northwest Community Hospital
- Full-Service Laboratory via Quest Diagnostics
- FREE Pregnancy Testing

- WIC (via CEDA)
- Ultrasounds
- Care Management
- Health Benefits Enrollment



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** District 214 Community Education Family Literacy

**ADDRESS:** 2121 S. Goebbert Road  
Arlington Heights, IL 60005

**PHONE:** See contact below.

**EMAIL:** [veronica.marquez@d214.org](mailto:veronica.marquez@d214.org)  
[carinna.tello@d214.org](mailto:carinna.tello@d214.org)

**WEBSITE:** ce.d214.org

**CONTACT:** Veronica Marquez (847) 718-7952  
Carinna Tello (847) 718-7722

**LANGUAGES:** English, Spanish

**AREA SERVED:** District 214 which includes all or part of the following towns:  
Arlington Heights, Buffalo Grove, Elk Grove, Des Plaines, Mount Prospect, Rolling Meadows, and Wheeling

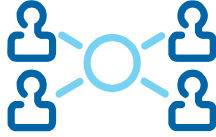
**FEE:** None

**SERVICES:** Beginning Together PI Program offers home visits for pregnant women and children birth to age 3 twice monthly. Our home visits and PI activities support parent and child interaction, promote emergent literacy, and empower parents to support their child's development. A toy lending library and a parent resource library are available for our families. Home visits, playgroups, and workshops are offered mornings, evenings, and Saturdays.

The Women's and Children's Center helps females gain skills in speaking, listening, reading, and writing English. Children age 5 and under are welcome to attend early childhood education classes while their mothers attend adult classes.







**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** Early Childhood Developmental Enrichment Center (ECDEC)

**ADDRESS:** 2626 S. Clearbrook Drive  
Arlington Heights, IL 60005

**PHONE:** See Contact Information Below

**EMAIL:** [kford@cntrmail.org](mailto:kford@cntrmail.org)

**WEBSITE:** [www.ecdec.org](http://www.ecdec.org)

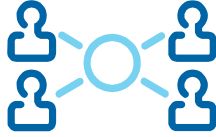
**CONTACT:** For General Information: Kristen Ford, Project Director (224) 366-8629  
For Screening Appointment: Noemi Nova (847) 963-3450

**LANGUAGES:** Our staff includes those who speak the following languages: English, Spanish, Polish, Hindi, Gujarati, Konkani, Marathi, German, Tagalog, Greek

**AREA SERVED:** School Districts 15, 23, 25, 26 & 57

**FEE:** No Fee

**SERVICES:** ECDEC pre-school serves children ages 3-5 who may be exhibiting one or more developmental delays, such as speech and language concerns, behavior or socialization issues, and more. ECDEC helps to ready these children for school, greatly increasing their potential to succeed. Currently, half day pre-school classes are available Monday-Friday in all districts, full day programming is also available in some districts. Children are identified as at-risk through a play-based assessment process. A weighted criteria form is used to prioritize our most eligible children/families.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** **FIND PI (FAMILY INVOLVEMENT NURTURING DEVELOPMENT PREVENTION INITIATIVE)**

**ADDRESS:** Business Office –  
2626 S. Clearbrook Drive, Arlington Heights, IL 60005  
Satellite Sites –  
Partners for Our Community (POC): 1585 N. Rand Road, Palatine, IL 60074  
Edgebrook Community Center: 1926 Green Lane North, Apt. 1B, Palatine, IL 60074  
EPNRC: 2270 Algonquin Parkway, Rolling Meadows, IL 60008

**PHONE:** (224) 200-3211

**EMAIL:** [nrodriguez@ecdec.org](mailto:nrodriguez@ecdec.org)

**WEBSITE:** <http://www.ecdec.org>

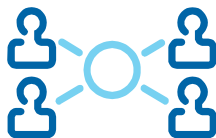
**CONTACT:** Natalie Rodriguez

**LANGUAGES:** English and Spanish

**AREA SERVED:** Palatine School District 15 and Arlington Heights School District 25

**FEE:** None

**SERVICES:** FIND PI is a prevention initiative program that provides education, support, and interaction opportunities for parents and children through home visits, playgroups, workshops and other programs. Home visits are offered twice monthly using the Parents As Teachers curriculum. Parent and child interaction activities are offered at various satellite sites and include literacy based playgroups, drop in programs, open gym, transition to preschool groups and more.

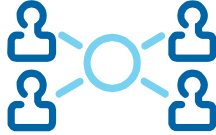


NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

- AGENCY: Harper College
- ADDRESS: Adult Education Development  
1200 W. Algonquin Road  
Palatine, IL 60067  
Building D, Room D164
- PHONE: (847) 925-6015 English Literacy Acquisition classes  
(847) 925-6223 High School Equivalency classes
- EMAIL:
- WEBSITE: <http://goforward.harpercollege.edu/academics/aed/>
- CONTACT: Please call staff at phone numbers listed.
- LANGUAGES: English, Spanish
- AREA SERVED: Northwest Cook County
- FEE: The classes are grant funded and there is no fee to students.
- SERVICES: English Literacy Acquisition classes are for non-US born adults aged 18 and older, whose native language is not English. There are five levels of instruction.
- United States Citizenship** preparation classes are available and are also free. An appointment is necessary to enroll. Please call (847) 925-6015.
- High School Equivalency Preparation classes, also known as GED Preparation classes, prepare adult students to pass high school equivalency exams in Illinois. The first step to enroll in high school equivalency preparation classes is to attend an Information Session, held at the main campus. Call for Information Sessions dates and times. Students under 18 years of age must submit a withdrawal letter from the last high school attended.

Bridge classes to career programs are available to students. College and career advising is available to enrolled students through the Adult Educational Development Department.

Classes are taught at the Harper College main campus and at extension locations in the area



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: Harper College Learning & Career Center

ADDRESS: 1375 S. Wolf Road  
Prospect Heights, IL 60070

PHONE: (847) 925-6001

EMAIL: [Jbrenna1@harpercollege.edu](mailto:Jbrenna1@harpercollege.edu)

WEBSITE: <http://www.harpercollege.edu/about/community/lcc/index.php>

CONTACT: Jennifer Brennan

LANGUAGES: English, Spanish

AREA SERVED: Northwest Cook County

FEE: Academic Programs \$129.75 per credit hour (in-district). \$386.75 per credit hour (out of district).

SERVICES: **Short Term Career Certificates**

- Hotel Management
- Phlebotomy
- Certified Nursing Assistant
- Office Assistant and Early Childhood

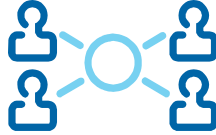
**Adult Education Programs**

- English Language Acquisition
- High School Equivalency
- Citizenship Classes

**Continuing Education**

- CDL
- Veterinarian Assistant
- Pharmacy Technician.

Preschool and childcare services available on-site.



**NORTHEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** The Rita and John Canning Women's Program at Harper College

**ADDRESS:** 1200 W. Algonquin Road  
Building A, Room A349  
Palatine, IL 60067

**PHONE:** (847) 925-6558

**EMAIL:** womensprogram@harpercollege.edu

**WEBSITE:** <http://goforward.harpercollege.edu/services/special/womensprogram/index.php>

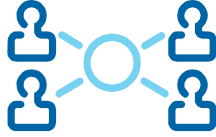
**CONTACT:** Sarah Cheers-Martinez, Academic Advisor  
Cynthia Washburn, Academic Advisor

**LANGUAGES** English  
:

**AREA SERVED:** For Tuition Assistance, Harper District/All other services, anywhere in the area

**FEE:** No Fee/Grant Funded

**SERVICES:** The Women's Program supports the education and employment goals of people in economic need who are single parents, displaced homemakers, women who have experienced domestic violence, non-traditional career seekers or individuals with limited English proficiency.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: Holt-Sunny Ridge

ADDRESS: 270 Remington Blvd., Suite DD  
Bolingbrook, IL 60440

PHONE: (800) Baby-Mom available 24/7

EMAIL: [babymom@holtsunnyridge.org](mailto:babymom@holtsunnyridge.org)

WEBSITE: <http://www.holtsunnyridge.org>

CONTACT: Nancy Crouch, Domestic Adoption & Birth Parent Services Director

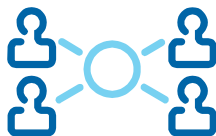
LANGUAGES: English, Spanish

AREA SERVED: Chicago, suburbs, state of Illinois

FEE: As noted below

SERVICES: Free pregnancy options counseling for teens and women facing unplanned pregnancy, support services and community referrals for women making adoption or parenting plan, domestic and international adoption programs (fee), post adoption therapy (fee).





NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: Indian Trails Library District (ITPLD)

ADDRESS: 355 Schoenbeck Road  
Wheeling, IL 60090

99 E. Palatine Road, Suite A  
Prospect Heights, IL 60070

PHONE: (847) 459-4100

EMAIL: [jreid@itpld.org](mailto:jreid@itpld.org)

WEBSITE: <http://www.indiantrailslibrary.org>

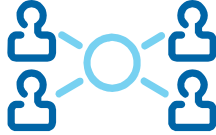
CONTACT: Jenny Reid, Community Engagement Librarian

LANGUAGES: English, Spanish, Polish, Russian, Korean, Arabic, Bulgarian,  
Chinese/Cantonese, Farsi, Filipino, French, German, Slovak, Urdu/Hindi

AREA SERVED: Parts of Wheeling, Prospect Heights, Buffalo Grove, Arlington Heights  
and Northbrook, but all are welcome.

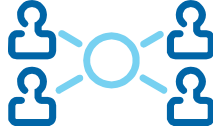
FEE: None

SERVICES: ITPLD has materials in multiple languages for both children and adults. Primary languages include Spanish, Russian, Polish, and Korean. Some important services for youth to highlight are book clubs, the summer reading program, the 1000 books before kindergarten program, and story times. The library also has a high school collection and can provide volunteer hours for teens, as long as they are NOT court-ordered. Some important programs for adults to highlight include ESL classes, business/career programs, programs in Spanish, book clubs, computer classes, and genealogy services. We also offer one-on-one appointments to help individuals with specific needs, such as how to use the latest library supported databases and devices.



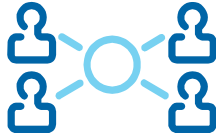
NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

- AGENCY: Jewish Child & Family Services/HIAS Chicago – Immigration Legal Services
- ADDRESS: Administrative Offices: 216 W. Jackson, Suite 700, Chicago, Illinois 60606  
Community Offices in Buffalo Grove, Palatine & Skokie
- PHONE: (312) 357-4666
- EMAIL: [HIASChicago@jcfs.org](mailto:HIASChicago@jcfs.org)
- WEBSITE: [www.hiaschicago.org](http://www.hiaschicago.org)
- CONTACT: Jessica Schaffer, Director, [JessicaSchaffer@jcfs.org](mailto:JessicaSchaffer@jcfs.org) or Daniella Viveros, Outreach and Immigration Caseworker, [daniellaviveros@jcfs.org](mailto:daniellaviveros@jcfs.org)
- LANGUAGES: Spanish Russian
- AREA SERVED: North and Northwest suburbs, and north side of metropolitan Chicago
- FEE: Nominal Fees
- SERVICES: A broad spectrum of Immigration and Citizenship Services including:
- Community Outreach and Education
  - Citizenship application assistance
  - Citizenship classes (Buffalo Grove only)
  - Adjustment of Status (Green Card application)
  - Family-Based Immigration Assistance
  - Deferred Action for Childhood Arrivals (DACA)
  - Reparation assistance for Holocaust Survivors
  - Advocacy



NORTHEAST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

- AGENCY: Kenneth Young Center
- ADDRESS: 1001 Rohlwing Road  
Elk Grove Village IL 60007 and
- PHONE: 847-524-8800
- EMAIL: [sherrinep@kennethyoung.org](mailto:sherrinep@kennethyoung.org)
- WEBSITE: [www.kennethyoung.org](http://www.kennethyoung.org)
- CONTACT: Sherrine Peyton, Positive Youth Development – Manager
- LANGUAGES: English, Spanish
- AREA SERVED: Northwest Suburban Cook County
- FEE: For client services, we offer a sliding fee scale. We also accept insurance and Medicaid. For schools and community organizations, most services are free of charge.
- SERVICES: A variety of programs provide assessment, counseling, psychiatric, recovery, and support services for people and organizations such as:
- **Schools and Communities** interested in implementing evidence-based teen pregnancy prevention/STD health education; substance use prevention education for youth and families and local organizations; implementing and analyzing the Illinois Youth Survey; recovery support services for people in recovery; and underage drinking prevention strategies
  - **Individuals** challenged by serious mental disorders, for whom skill training, socialization and advocacy lead to recovery; immobilized by a life crisis, anxiety or depression
  - **Youth** seeking to make healthy decisions, overcome depression, and avoid drugs
  - **Kids** in psychiatric crisis, needing immediate assessment
  - **Families** working through difficult transitions
  - **Elders** struggling to stay independent and in their own homes
  - **People** seeking to serve their community through volunteerism



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: Kindred Life Ministries (Formally known as Teen Mother's Choices)

ADDRESS: 300 Schoenbeck Road  
Wheeling, IL 60090

PHONE: Call or text (224) 280-8286

EMAIL: [Katie@kindredlifeministries.org](mailto:Katie@kindredlifeministries.org)

WEBSITE: [www.kindredlifeministries.org](http://www.kindredlifeministries.org)

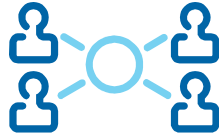
CONTACT: Katie Lehmann, Program Director

LANGUAGES: English

AREA SERVED: Northwest Suburbs of Chicago

FEE: All of our services are FREE

SERVICES: Kindred Life's mission is to educate, mentor, counsel, and encourage teen parents and their families so that they can thrive while completing their education. Teens that join the program have the opportunity to have financial help with child care, education, housing, and other needs.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

- AGENCY: Lake Health Center, a program of Greater Elgin Family Care Center
- ADDRESS: 1515 E. Lake Street, Suite 202  
Hanover Park, IL 60133
- PHONE: (630) 313-5300
- EMAIL: [dmanjarrez@gefcc.org](mailto:dmanjarrez@gefcc.org)
- WEBSITE: [www.gefcc.org](http://www.gefcc.org)
- CONTACT: Dianna Manjarrez (224) 856-4583
- LANGUAGES: Spanish, Hindi, Urdu
- AREA SERVED: Hanover Park and surrounding areas, however we do not have geographic restrictions; all patients can be seen no matter where they live.
- FEE:
- \$25 office visit w/most labs included for patients under 100% of FPL
  - Sliding Scale Fee for those under 200% of FPL
  - Medicaid, Medicare, PPO insurances accepted. Uninsured patients also accepted.
  - For a complete list of insurances accepted, please visit <http://gefcc.org/patients/insurances-accepted/>
- SERVICES:
- Well Child Care
  - Pediatric Care
  - Physicals and Immunizations
  - Sick Care for the Entire Family
  - Chronic Disease Management
  - Full-Service Laboratory via Quest Diagnostics
  - FREE Pregnancy Testing
  - Care Management
  - Health Benefits Enrollment
  - Affordable Care Act Enrollment

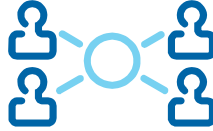


NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

- AGENCY: Mount Prospect Public Library
- ADDRESS: 10 S. Emerson  
1711 W. Algonquin Road (South Branch in Community Connections Center)  
Mount Prospect, IL 60056
- PHONE: (847) 253-5675
- EMAIL: [cbartlett@mppl.org](mailto:cbartlett@mppl.org)
- WEBSITE: [www.mppl.org](http://www.mppl.org)
- CONTACT: Claire Bartlett, Youth Outreach Librarian
- LANGUAGES: We have staff that speak a variety of languages, including Spanish, Polish, Ukranian, and some Indian languages. We provide access to materials in many languages and language learning kits for adults and children, which are available to check out. We also provide online access to database that teach other languages and have materials in other languages.
- AREA SERVED: Mount Prospect, but all are welcome.
- FEE: Library services in the building are free for all. Library cards and associated services are free for residents of incorporated Mount Prospect. For all others, there is a fee to get a library card based on average property taxes for library service that a Mount Prospect resident pays.
- SERVICES: The Mount Prospect Public Library exists to:
- Connect people to information, resources and opportunities for enrichment and leisure.
  - Provide and sustain a book culture through literary knowledge and interactive experiences.
  - Promote and support education and lifelong learning
  - Build community.

We provide access to books, CDs, DVDs, video games, audiobooks, toys, and more to check out. We have computers for use in the library, and a

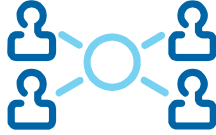
variety of programs for all ages. We provide homebound delivery for residents and registered cardholders who are physically unable to come to the Library due to disability or long-term illness. We welcome partnerships with area organizations to provide services to their clients, and have meeting spaces available free for small groups, and for rent for larger groups.



NORTHEAST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

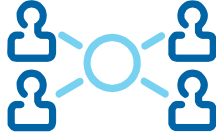
- AGENCY: Northwest Community Healthcare
- ADDRESS: 3060 Salt Creek Lane, Arlington Heights, IL 60005
- PHONE: 847-618-5570
- EMAIL: [kbaker@nch.org](mailto:kbaker@nch.org)
- WEBSITE: [www.nch.org](http://www.nch.org)
- CONTACT: Karen Baker
- LANGUAGES: English and Spanish Programs
- AREA SERVED: Most programs Northwest suburbs, Mobile Dental Clinic limited to use by Palatine, Elk Grove, Wheeling and Schaumburg Township residents
- FEE: Most Free
- SERVICES: Free Community Outreach Programs:
- Community Health Worker: Provides referrals to community clinics and social services, provides prenatal tours and support, discharge planning from NCH, and education and support for diabetes and heart failure.
  - Mobile Dental Clinic: provides oral health services for under resourced living in Palatine, Elk Grove, Wheeling and Schaumburg Townships. To register and qualify for services, please contact township office. Some fees may apply.
  - Community Nurse (located in Palatine and Schaumburg): Chronic disease management, nutrition counseling, diabetes and blood pressure screenings, general healthcare questions and guidance





**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

- AGENCY:** Northwest Compass, Inc.
- ADDRESS:** 1300 N. Northwest Highway, Mt. Prospect, IL 60056
- PHONE:** (847) 392-2344
- EMAIL:** [sivanov@northwestcompass.org](mailto:sivanov@northwestcompass.org)
- WEBSITE:** [www.northwestcompass.org](http://www.northwestcompass.org)
- CONTACT:** Sonia Ivanov – Acting Executive Director
- LANGUAGES:** English, Spanish
- AREA SERVED:** Northwest Suburbs
- FEE:** None
- SERVICES:**
- Intake & Referrals
  - Housing Counseling and Assistance
  - Walk – In Center for People Experiencing Homelessness and Housing Instability
  - Money Management
  - Career Coaching
  - Transitional Living and Permanent Supportive Housing Programs
  - Food Pantry, Assistance with applying for Food Stamps, Medicaid and Action for Care
  - Emergency and Stabilization Services
  - HYPE – Helping Youth on the Path to Empowerment – Services to Unaccompanied Youth (ages 18-24)
  - Legal Clinic
  - Life skills Groups
  - And more



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** Northwest Special Recreation Association (NWSRA)

**ADDRESS:** 3000 W. Central Road  
Rolling Meadows, IL 60008

**PHONE:** (847) 392-2848

**EMAIL:** rachelh@nwsra.org

**WEBSITE:** [www.nwsra.org](http://www.nwsra.org)

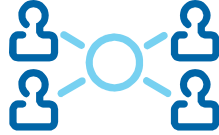
**CONTACT:** Rachel Hubsch

**LANGUAGES:** English, Spanish, Polish

**AREA SERVED:** 17 communities: Arlington Heights, Bartlett, Buffalo Grove, Elk Grove Village, Hanover Park, Hoffman Estates, Inverness, Mt. Prospect, Palatine, Prospect Heights, River Trials, Rolling Meadows, Salt Creek, Schaumburg, South Barrington, Streamwood, Wheeling

**FEE:** Listed in brochure, based on which program you register for.

**SERVICES:** Therapeutic Recreation, Snoezelen Sensory Therapy, Adult, Day Program, After Care Program, Athletics, Cultural Arts, Trips, Healthy Minds Healthy Bodies for Veterans, Sib Shops, Social Clubs, Day Camp, Special Events, Inclusion within member Park District Programs.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: OMNI Youth Services

ADDRESS: 210 N. Wolf Road  
Wheeling, IL 60090

PHONE: (847) 353-1500

EMAIL: N/A

WEBSITE: [www.omniyouth.org](http://www.omniyouth.org)

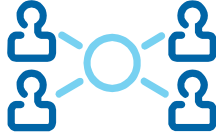
CONTACT: N/A

LANGUAGES: English, Spanish

AREA SERVED: Wheeling & Vernon Township

FEE: Sliding Scale & accept a variety of medical insurance

SERVICES: Individual & family counseling for youth ages 11-17 & resource services.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** Palatine Park District- ICOMPETE youth programs

**ADDRESS:** 2195 N. Hicks Rd.  
Palatine, IL 60074

**PHONE:** (847) 496-6303

**EMAIL:** rlara@palatineparks.org

**WEBSITE:** Partners for Our Community – [www.poc.news](http://www.poc.news)  
Click on Programs and Services at the top then ICOMPETE

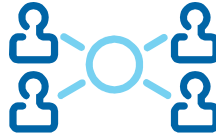
**CONTACT:** Rachel Lara-ICOMPETE youth programs

**LANGUAGES:** English and limited Spanish

**AREA SERVED:** Palatine

**FEE:** Varies; some programs are free, others have a fee. All programs are under \$75

**SERVICES:** ICOMPETE is a collaborative program with the Palatine Park District, POC (Partners for Our Community), CCSD 15, and Palatine High School. ICOMPETE offers after school club at Falcon Park and Edgebrook Community Center, Summer Camp, Sports clinics, mentoring program with Palatine High School, Dance classes, special family events, and much more.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: Palatine Police Department

ADDRESS: 595 N. Hicks Road  
Palatine, IL 60067

PHONE: (847) 359-9022

EMAIL: [sziesak@palatine.il.us](mailto:sziesak@palatine.il.us) or [mdominguez@palatine.il.us](mailto:mdominguez@palatine.il.us)

WEBSITE: [www.palatine.il.us](http://www.palatine.il.us)

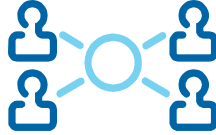
CONTACT: Sandy Ziesak or Melina Dominguez

LANGUAGES: English, Spanish

AREA SERVED: Any Palatine Resident

FEE: None

SERVICES: Crisis intervention, short term counseling, referral and resources.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** Partners for Our Community (POC) Community School

**ADDRESS:** POC Community School is located at Winston Campus Junior High  
120 N. Babcock Dr.  
Palatine, IL 60074

**PHONE:** 847-776-9500 (POC front desk)  
Winston Campus: (847) 963-7417

**EMAIL:** youthfamilypoc@gmail.com

**WEBSITE:** [www.poc.news](http://www.poc.news)

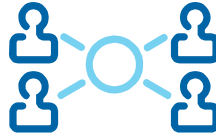
**CONTACT:** Cristina Correa

**LANGUAGES:** English and Spanish

**AREA SERVED:** Palatine

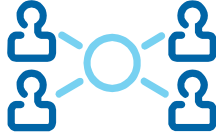
**FEE:** Free

**SERVICES:** Community School is for the entire family. Families can learn all under one building. There is something for everyone, including ESL conversation class, computer literacy, sports, 4H programs, homework help, art class, language class, Plaza, and cooking. Child care is provided during adult classes



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

- AGENCY: Pregnancy Support Services at Evangelical Child and Family Agency
- ADDRESS: 1530 N. Main Street, Wheaton, IL 60187
- PHONE: (630) 653-6400 – Ask for PSS
- EMAIL: [pss@evancfa.org](mailto:pss@evancfa.org)
- WEBSITE: [www.pregsupport.org](http://www.pregsupport.org)
- CONTACT: Faith Allman, MSW, LCSW
- LANGUAGES: English & Spanish
- AREA SERVED: DuPage County and surrounding areas. Exceptions made on a case-to-case basis. Can travel to client's home/location.
- FEE: None
- SERVICES:
- Individual/Couple/Family counseling on issues related to unplanned pregnancies or unplanned circumstance during pregnancy.
  - Case management and referrals for other services.
  - Assistance with decision-making to parent or make an adoption plan for their child.
  - Parenting services include education on pregnancy and infant care, increasing independence, and tangible assistance throughout pregnancy and 6 months postpartum.
  - Adoption services including counseling, coordinating legal matters, empowering clients to make decisions about adoptive parent characteristics, openness spectrum, and birth plan. Services last until 6 months postpartum.
  - Presentation/education to community about adoption.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: Prospect Heights School District 23

ADDRESS: 700 N. Schoenbeck Road  
Prospect Heights, IL 60070

PHONE: (847) 870-3850

EMAIL: Chrystyna Sroka, Special Education Director [csroka@d23.org](mailto:csroka@d23.org)  
Michelle O'Donnell, Executive Administrative Assistant  
[modonnell@d23.org](mailto:modonnell@d23.org)

WEBSITE: [www.d23.org](http://www.d23.org)

CONTACT: Chrystyna Sroka or Michelle O'Donnell

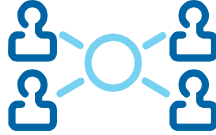
LANGUAGES: English

AREA SERVED: Prospect Heights, Wheeling, Arlington Heights, Mt. Prospect

FEE: N/A

SERVICES: Public School District; Early Childhood through 8<sup>th</sup> Grade; Special Education Programming





**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** Rolling Meadows Library

**ADDRESS:** 3110 Martin Lane  
Rolling Meadows, IL 60008

**PHONE:** (847) 259-6050

**EMAIL:**

**WEBSITE:** [www.rmlib.org](http://www.rmlib.org)

**CONTACT:** Laura Garcia, Community Relations Manager

**LANGUAGES:** English and Spanish

**AREA SERVED:** City of Rolling Meadows

**FEE:** None

**SERVICES:** Public Library



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: Safe From the Start

ADDRESS: 1535 Burgundy Parkway, Streamwood, IL 60107

PHONE: (630) 540-0549

EMAIL: [cestrada@cachelps.org](mailto:cestrada@cachelps.org)

WEBSITE: Cachelps.org

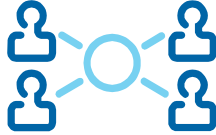
CONTACT: Carrie Estrada

LANGUAGES: English, Spanish

AREA SERVED: Northwest Cook County

FEE: None

SERVICES: Trauma informed mental health services for Children 0-5 years old, their caregiver and any other siblings. Available for community education presentations.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** The Salvation Army / Partner Abuse Intervention Program

**ADDRESS:** 609 W. Dempster St.  
Des Plaines, IL 60016

**PHONE:** (773) 960-3292

**EMAIL:** [Joel\\_Paez@usc.salvationarmy.org](mailto:Joel_Paez@usc.salvationarmy.org)

**WEBSITE:** N/A

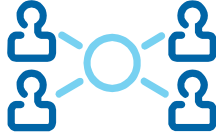
**CONTACT:** Joel Paez

**LANGUAGES:** English and Spanish

**AREA SERVED:** Northwest Suburbs-Midway Area Chicago

**FEE:** Fee Scale

**SERVICES:** Domestic Violence classes for Male Perpetrators



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: Shelter, Inc.

ADDRESS: 1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

PHONE: (847) 255-8060

EMAIL: [shelter@shelter-inc.org](mailto:shelter@shelter-inc.org)

WEBSITE: <https://shelter-inc.org/>

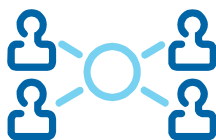
CONTACT: Carina Santa Maria, Executive Director – [csantamaria@shelter-inc.org](mailto:csantamaria@shelter-inc.org)

LANGUAGES: English and Spanish

AREA SERVED: Northern Illinois

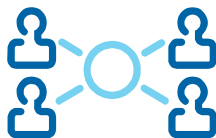
FEE: None – Or Adjustable

SERVICES: Emergency homes for adolescents (boys and girls homes) – Foster Care – Healthy Families – Transitional Living for adolescent boys – Community Education – 24 hour Referral lines.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

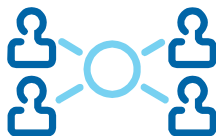
- AGENCY: St. Mary's Services
- ADDRESS: 500 N. Plum Grove Road  
Palatine, IL 60067
- PHONE: 847-870-8181
- EMAIL: [jvergara@stmaryservices.com](mailto:jvergara@stmaryservices.com) or [jbratta@stmaryservices.com](mailto:jbratta@stmaryservices.com)
- WEBSITE: <http://www.stmaryservices.com/>
- CONTACT: Jennifer Vergara or Joanne Bratta
- LANGUAGES: English, Spanish
- AREA SERVED: Within 200 miles of Chicagoland area for adoptive parents  
All over Illinois for maternity clients needing options counseling.  
Northwest Suburbs for clients needing Perinatal and Post-partum  
depression, Grief and Loss, and adjustment to motherhood counseling.
- FEE: No fees for maternity client  
Home study or placement fees for adoptive families
- SERVICES:
- Provide options counseling to women experiencing an unplanned pregnancy.
  - Facilitate domestic adoptions in Illinois. If this is an option that the woman is interested in exploring, all pros and cons will be discussed with her and assist in creating an adoption plan.
  - Provide counseling services to women struggling with postpartum depression or anxiety, are suffering a pregnancy related loss, or are having trouble transitioning into Motherhood.
  - We provide a free baby closet for our clients who are utilizing our counseling services.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

- AGENCY: Star Net Region II
- ADDRESS: 2626 S. Clearbrook Dr.  
Arlington Heights, IL 60005
- PHONE: General office: (224) 366- 8579  
Kathy Slattery, Project Director / Resource Specialist: (224) 366-8574  
Gina Musielski, Family Resource Specialist: (224) 366-8571  
Jac McBride, Resource Specialist: (224) 336-8570  
Katie Suchy, EC Resource Specialist: (224) 366-8575
- EMAIL: [gmusielski@cntrmail.org](mailto:gmusielski@cntrmail.org)
- WEBSITE: [www.thecenterweb.org/starnet](http://www.thecenterweb.org/starnet)
- CONTACT: Gina Musielski, Family Resource Specialist
- LANGUAGES: English – We have access to Spanish and Polish interpreting.
- AREA SERVED: N & NW Cook County, Lake, McHenry, Kane and DuPage Counties
- FEE: None
- SERVICES: Illinois STAR NET is a statewide Support and Technical Assistance Regional Network providing training, consultation and resources to parents and professionals in the early childhood community. Through a variety of services we promote excellence through best practices in early childhood education for children with special needs, birth – 8 years. STAR NET Region II offers day and evening workshops, mini workshops or presentations to groups of parents or professionals, as well as workshop collaborations with area schools, and organizations on the topics that relate to the development of young children with special needs. There is no cost to attend STAR NET workshops.  
We also provide individualized consultation and technical assistance on a variety of topics for parents, school districts, and other early childhood programs that serve children with identified special needs. This may be done through phone or email support, information and resource packets, connections to other resources, or onsite visits to programs. STAR NET Region II provides a lending library of books and DVDs for parents and professionals. A list of lending materials is available on our website.

Materials can be requested by phone and mailed. Visit our website for information on area parent groups, resources, workshops and funding assistance. STAR NET offers Family Fellowships and Professional Development Assistance which provide reimbursement for parents and professionals working with children under age 6 with identified special needs to attend workshops and conferences. Support for Do-It- Yourself Study Groups is also available for professionals in Early Childhood Special Education.

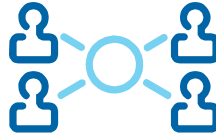


**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

- AGENCY:** Streamwood Community Health Center Program of Greater Elgin Family Care Center
- ADDRESS:** 135 E. Irving Park Road  
Streamwood, IL 60107
- PHONE:** (630) 313-5300
- EMAIL:** [dmanjarrez@gefcc.org](mailto:dmanjarrez@gefcc.org)
- WEBSITE:** [www.gefcc.org](http://www.gefcc.org)
- CONTACT:** Dianna Manjarrez (224) 856-4583
- LANGUAGES:** Spanish, Russian, French, Gujarati, Hindi. Translation services for all other languages also available.
- AREA SERVED:** Streamwood and surrounding areas. We do not have geographic restrictions; all patients can be seen no matter where they live.
- FEE:**
- \$25 office visit w/most labs included for patients under 100% of FPL
  - Sliding Scale Fee for those under 200% of FPL
  - Medicaid, Medicare, PPO insurances accepted. Uninsured patients also accepted.
  - For a complete list of insurances accepted, please visit <http://gefcc.org/patients/insurances-accepted/>
- SERVICES:**
- School Physicals, Sports Physicals & Well-Child Exams
  - Adult Medicine, including Well-Woman Exams
  - Sick Care
  - AllKids Application Site
  - FREE Pregnancy Tests
  - Ultrasounds
  - Chronic Disease Management
  - Flu Vaccination
  - Full-Service Laboratory via Quest Diagnostics
  - Immunizations



- Care Management
- Medications
- Pediatrics & Obstetrics including Prenatal Care
- Preventive/Health Maintenance Exams
- Work Physicals



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: University of Illinois Extension

ADDRESS: 2205 Enterprise Drive, Suite 501  
Westchester, IL 60154

PHONE: (708) 449-4320

EMAIL: [Slopez2@illinois.edu](mailto:Slopez2@illinois.edu)

WEBSITE: <https://web.extension.illinois.edu/cook/>

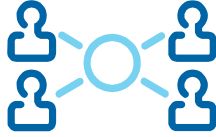
CONTACT: Sonia Lopez

LANGUAGES: English, Some programs are available in Spanish

AREA SERVED: Cook County

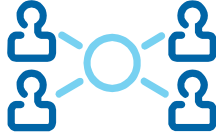
FEE: Varies by Program

SERVICES: University of Illinois Extension provides practical educational programs in five broad areas: Energy and Environmental Stewardship, Food Safety and Security, Economic Development and Workforce Preparedness, Family Health, Financial Security, Wellness, and Youth Development. University of Illinois Extension is the flagship outreach effort of the University of Illinois at Urbana-Champaign, offering educational programs to residents of all Illinois' 102 counties – and far beyond. Extension in Cook County offers unique programming in the area of Community Health, STEM – SEL (Science Technology Engineering and Math – Social and Emotional Learning). Programs may include educational workshops/series, professional development trainings, or technical assistance to our community partners. For more information, please visit us at <https://web/extension.illinois.edu/cook/programs.html>.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

- AGENCY: Village of Mount Prospect Community Connections Center
- ADDRESS: 1711 W. Algonquin Road  
Mount Prospect, IL 60005
- PHONE: (847) 506-4930
- EMAIL: [emartinez@mountprospect.org](mailto:emartinez@mountprospect.org)
- WEBSITE: [www.mountprospect.org](http://www.mountprospect.org) click on the Human Services Department to access the Community Connections Center and see the current month's calendar. Follow the Community Connections Center on [www.facebook.com](http://www.facebook.com).
- CONTACT: Esther Martinez, Deputy Director
- LANGUAGES: English, Spanish
- AREA SERVED: Village of Mount Prospect
- FEE: None
- SERVICES: The Center is a satellite location of the Village of Mount Prospect, Human Services Department. The Center also has a partnership with the South Branch, Mount Prospect Public Library.
- Village Human Services Department social services include:
- Financial assessments for the Department's food pantry, emergency financial assistance, holiday program, school supplies
  - Case management for Federal, State and local programs
  - Information and referrals
  - Counseling based on police and school referrals
  - Crisis intervention and victim court advocacy
- Village Human Services Department nursing services include:
- Adult blood pressure, cholesterol and diabetes screenings (small fee for testing materials)



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** Human Services Department at the Village of Wheeling

**ADDRESS:** 1 Community Blvd.  
Wheeling, IL 60090

**PHONE:** (847) 459-2606

**EMAIL:** [shuizar@wheelingil.gov](mailto:shuizar@wheelingil.gov)

**WEBSITE:** [www.wheelingil.gov](http://www.wheelingil.gov)

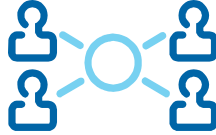
**CONTACT:** Shari Huizar

**LANGUAGES:** English and Spanish

**AREA SERVED:** Wheeling Residents

**FEE:** None

**SERVICES:** General social services, services to victims of crimes, short-term counseling, senior services.



**NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
RESOURCES**

**AGENCY:** Wheeling Township

**ADDRESS:** 1616 N. Arlington Heights Road  
Arlington Heights, IL 60004

**PHONE:** 847-259-7730

**EMAIL:** [JVillarreal@wheelingtowship.com](mailto:JVillarreal@wheelingtowship.com)

**WEBSITE:** [www.wheelingtowship.com](http://www.wheelingtowship.com)

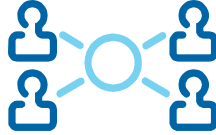
**CONTACT:** Julie Villarreal

**LANGUAGES:** English and Spanish

**AREA SERVED:** Wheeling Township is 36 square miles and home to 156,000 residents. The Township's boundaries are Lake Cook Road on the North, Central Road on the South, the Des Plaines River on the East, and Wilke Road on the West. It covers all of Wheeling & Prospect Heights, large portions of Arlington Heights, Mount Prospect & Buffalo Grove, and small portions of Des Plaines, Northbrook & Rolling Meadows.

**FEE:** None

**SERVICES:** Food Pantry, Mobile Dental Clinic, LIHEAP, SNAP applications, financial assistance for emergencies, holiday programs, Meals on Wheels, Senior & Disabled bus transportation and information & referral.



NORTHWEST COOK COMMUNITY AGENCY NETWORK (NWCAN)  
**RESOURCES**

AGENCY: WINGS Program, Inc.

ADDRESS: P.O. Box 95615 Palatine, IL 60095

PHONE: 847-221-5680 (24 hour crisis line for DV)  
847-519-7828 (housing, counseling, mentoring)

EMAIL: [wings@wingsprogram.com](mailto:wings@wingsprogram.com)

WEBSITE: [www.wingsprogram.com](http://www.wingsprogram.com)

CONTACT: [wings@wingsprogram.com](mailto:wings@wingsprogram.com)

LANGUAGES: English/Spanish/Polish

AREA SERVED: Chicagoland Area

FEE: None

SERVICES: Domestic Violence Shelter, Transitional Housing, Permanent Housing, Low Income Housing, Community Based Services to include counseling and mentoring, Children Services, Hospital Services. All services available to guests of the housing programs. Community Based Services (counseling and mentoring) available to the public.